

## SCCP Analog Phone for Cisco CallManager Quick Reference

This document lists the default feature codes for accessing SCCP features on analog phones connected to a voice gateway under the control of Cisco CallManager.

Feature	Default Access Code	How to Access Feature
<b>Audible Message-Waiting Indication (AMWI)</b> Notifies you of new voice mail.	—	No action required on phone. You hear the message waiting indication tone when you pick up the handset whenever a new voice message is waiting to be heard.
<b>Call Forward All (CFA)</b> Forwards all calls to a target number.	**1	Dial the target phone number after hearing the beeps. You hear a confirmation tone when the handset is picked up to indicate all incoming calls are being forwarded. If you try to activate CFA after it is already activated, you hear a fast busy tone.
<b>Call Forward All Cancel</b> Cancels an active CFA condition.	**2	You hear a confirmation tone when the handset is picked up to indicate incoming calls are no longer being forwarded.
<b>Call Forward Busy (CFB)</b> Forwards calls to a target number when the called number is busy.	—	No action required on phone.
<b>Call Forward No Answer (CFNA)</b> Forwards calls to a target number when there is no answer at the called number.	—	No action required on phone.
<b>Call Pickup Group</b> Allows you to pickup incoming calls in a different pickup group from you.	**4	Dial the number of the pickup group after dialing the access code.
<b>Call Pickup Local</b> Allows you to pickup incoming calls in the same pickup group as you.	**3	—
<b>Call Transfer</b> Connects call to a third party that you dial.	—	During a call, press hookflash to receive a dial tone. Dial number for transfer and either stay online to announce or hang up. The call is transferred when you hang up.
<b>Call Waiting</b> Announces a second call during an active call.	—	During a call, when you hear the tone, press hookflash to toggle between the active call and the incoming call. The call waiting tone plays only once.
<b>Caller ID</b> Displays calling number, caller name, and time of call.	—	No action required on phone.
<b>Conference Call</b> Initiates a three-party conference.	—	During a call, press hookflash for a dial tone, dial a third party, and then press hookflash again to connect all three parties.
<b>Redial</b> Dials again the last number dialed from this phone.	*#	—
<b>Speed Dial 1</b> Dials the telephone number associated with speed dial 1.	*1	—

Feature	Default Access Code	How to Access Feature
<b>Speed Dial 2</b> Dials the telephone number associated with speed dial 2.	*2	—
<b>Speed Dial 3</b> Dials the telephone number associated with speed dial 3.	*3	—
<b>Speed Dial 4</b> Dials the telephone number associated with speed dial 4.	*4	—
<b>Speed Dial 5</b> Dials the telephone number associated with speed dial 5.	*5	—
<b>Speed Dial 6</b> Dials the telephone number associated with speed dial 6.	*6	—
<b>Speed Dial 7</b> Dials the telephone number associated with speed dial 7.	*7	—
<b>Speed Dial 8</b> Dials the telephone number associated with speed dial 8.	*8	—
<b>Speed Dial 9</b> Dials the telephone number associated with speed dial 9.	*9	—
<b>Speed Dial to Voice Mail</b> Dials the voice-mail number using an abbreviated code.	*0	—

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